

ANKERMANN Computer e.K. | Am Elzdamm 59 | D-79312 Emmendingen

No liability for data of any form or kind

Data Disclaimer

Contact person Ankermann Support

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Dear Sir or Madam,

You are sending your device to ANKERMANN Computer e.K. for repair, inspection, credit note or exchange.

Important note on data backup

Please note that ANKERMANN Computer e.K. accepts no liability whatsoever for the loss of data. Responsibility for backing up, deleting and protecting all data lies solely with you.

Reinstallation of the operating system

As a matter of principle, all devices sent to us are completely reinstalled during processing and reset to their delivery condition. In doing so, all data, programs, user accounts, settings and installed applications stored on the device are irretrievably deleted. Recovery of the data by ANKERMANN Computer e.K. is not possible. Please therefore create a complete backup of your data before sending the device.

Reset to delivery condition for fault analysis

A reliable fault analysis is only possible on a device in its delivery condition. Individual installations, drivers, system settings and third-party software can cause, mask or distort fault patterns. For this reason we must reset your device to its delivery condition during processing. This step is a prerequisite for the inspection and cannot be avoided; it is therefore not possible to waive the reset.

Disclaimer

By signing, you confirm that

- you have created a data backup or waive it,
- you are aware that all data will generally be deleted,
- you agree to the reset to delivery condition required for fault analysis,
- no recovery will take place and
- ANKERMANN Computer e.K. accepts no liability for loss of data.

Name: _____

Customer number: _____

Date: _____

Signature: _____

Kind regards

ANKERMANN Computer e.K.